

# THE STUDENT HOTEL

## Assistant Operations Trainee (all locations)

We are looking for a student with talent, drive, a sense of humour and a sparkling personality to join our team as Assistant Operations Trainee at our amazing, hotel-with-a-difference!

*In case you don't know who we are (ahem):*

TSH is a game-changer. Our unique hotel concept offers student accommodation as well as long and short stay options for students-at-heart, together with epic facilities and exciting co-working spaces. This creates a dynamic, fun, creative environment and brings people of all backgrounds together. The Student Hotel is a hub of awesome, positive vibes – and with properties popping up all over Europe as we speak, our vibes are spreading!

*Your mission, should you choose to accept:*

You are responsible for every aspect of the hotel operation together with the Operations Assistant, the Hotel Manager and the Assistant Hotel Manager. You operate mainly in the lounge/reception area where you are open and available with a friendly smile to meet all the needs of students and hotel guests and the questions of random strangers. This goes way beyond old school reception duties: you and your team members are the hotel's super-skilled hosts and responsible for optimal guest experience.

*And this stuff too:*

- Reception duties: check ins and outs and all the other stuff that goes with it
- Provide information in a fun and friendly way to guests (or potential guests!) in person, on the phone, online, by telepathy etc.
- You're the go-to contact person for our students: you handle complaints and technical issues and other stuff as it comes up
- You support sales activities and in-house events
- Have fun! Spread smiles and good vibes knowing that employees and guests enjoying themselves and connecting with each other is what this is all about

*You're gonna need this:*

- A flexible, hands-on, motivated and positive approach
- Background in hospitality, preferably in a hotel environment
- You love responsibility and handle stressful peak periods like a pro

# THE STUDENT HOTEL

- *Fluent in English, good at Dutch - decent skills in other languages? The more the merrier*
- *Hard working, responsible and "let's do this!" mentality*
- *Ready, raring and available for an awesome, 6-month traineeship*
- *You're legally allowed to work in the Netherlands*

## *We offer:*

- *A full time job in a brilliant, dynamic, international environment*
- *A team of fun and enthusiastic people*
- *The chance to have true impact and be part of the exciting growth of our new hotel concept*
- *Cool socialising opportunities and access to the gym and other facilities*
- *The usual trainee benefits*

Up for it?

*Awesome! Send us your CV and a brief explanation telling us why you were born for this traineeship at [www.thestudenthotel.com/jobs](http://www.thestudenthotel.com/jobs)*