



RESTAURANTS, BARS & ROOM SERVICE MANAGER M/F

DESCRIPTION

As the world's largest family of luxury hotels, we all take great pride in being genuine ambassadors of the **InterContinental® brand**.

Shaped by decades of international know-how and local insights, our passion for luxury travel spans cultures and customs. Inspiring us to create warm and sophisticated experiences for those seeking a richer perspective on the world.

Each of our hotels cultivates a distinctive style and ambience where we embrace every opportunity to give our guests a personal and enriching experience.

If you'd like to embrace a wider world of experiences and opportunities, we'd like to welcome you to the world's most international luxury hotel brand.

The avant-garde **InterContinental Geneva** embodies the refreshing, elevated perspective on luxury art de vivre in the world's City of Peace.

Join us the **Restaurants, Bars & Room Service Manager M/F**.

For this key position and reporting to the Deputy General manager, your main duties will be :

- Maintain and improve the quality of the guest service within our Restaurants, Bars and Room Service according to our Standard Operating Procedures.
- Help the team during the service to provide the best experience possible to our guests.
- Manage and follow up any guest complaints.
- Manage and train the team of the Restaurants, Bars and Room Service.
- Prepare for your outlets the budgets, business plan and objectives with the Deputy General Manager.
- Ensure the follow up and provide the analysis of the productivity, the turn over, the number of covers.
- Follow up the sales in your outlets and set up all the actions to increase the sales
- Participate to the elaboration of the menus, the presentation of the buffet and the advertisement on our F&B activities.
- Coordinate the reservations in all our outlets and set up and follow up all our data bases.

QUALIFICATIONS

With a Higher Degree of Education in Hospitality, you have a significant experience (5 years at least) in a similar position within a hotel with the same category and capacity (more than 300 rooms). You have a senior experience in a all-day dining restaurant and wish to keep your experience in the operations.

You are mandatorily fluent in English and French. Being fluent in another language is highly desirable. At ease with the IT tools, you previously worked with Micros.

Thanks to an excellent relationship and management, you are acknowledged for the quality and the personalization of your service. You like working in a fast-paced environment and are autonomous, well-organized and flexible. You are accurate in your work and result-oriented. You aim to share your passion and knowledge with your guests and your colleague and are willing to help when needed.

This position is to be filled **as soon as possible**. The position is opened to Swiss citizens and EU passport holders.

If you are interested in this opportunity, please send us your resume and your cover letter at **career.gvaha@ihg.com**

We'll reward all your hard work with a great salary and benefits – including a great room discount and superb training.

Join us and you'll become part of the global IHG family – and like all families, all our individual team members share some winning characteristics. As a team, we work better together – we trust and support each other, we do the right thing and we welcome different perspectives. You need to show us you care: that you notice the little things that make a difference to guests as well as always looking for ways to improve. **Visit <http://careers.ihg.com>** to find out more about us.