

Assistant Operations (multiple locations)

We are looking for a great new team member with talent, drive, a sense of humour and a sparkling personality to join our team as Assistant Operations at our amazing hotel-with-a-difference!

We are looking for team members in:

- Dresden
- Eindhoven
- Maastricht

Biggest challenge and WHY do we need you?

You work on every aspect of the hotel operation together with the Hotel Manager and the Assistant Hotel Manager. You operate mainly in the lounge/reception area where you are open and available with a friendly smile to meet all the needs of students and hotel guests and the questions of random strangers. This goes way beyond old school reception duties: you and your team members are the hotel's super-skilled hosts and responsible for optimal guest experience.

What will you be doing to make that happen?

- Reception duties: check ins and outs and all the other stuff that goes with it
- Provide information in a fun and friendly way to guests (or potential guests!) in person, on the phone, online, by telepathy etc.
- You're the go-to contact person for our students: you handle complaints and technical issues and other stuff as it comes up
- You support sales activities and in-house events
- Have fun! Spread smiles and good vibes knowing that employees and guests enjoying themselves and connecting with each other is what this is all about

Who are you?

- A flexible, hands-on, motivated and positive approach
- Background in hospitality, preferably in a hotel environment
- You love responsibility and handle stressful peak periods like a pro
- Fluent in English, good at Dutch - decent skills in other languages? The more the merrier
- Hard working, responsible and "let's do this!" mentality
- You're legally allowed to work in the Netherlands

What do we offer you?

- An amazing work place to come to every day where you will experience a great team environment with a fantastic vibe and lots of positive energy;
- The opportunity to work at a dynamic, young, international organisation. We are a real **game changer** in the hospitality industry!
- **TSH cares** and gives you access to facilities including a great canteen, gym opportunities and regular cool events.
- **Ready, set, grow!** You will get the chance to learn and grow in your role (with the potential for growth within and across the company) and collaborate with other talented people who challenge you every day.

Be part of The Student Hotel!

Excited? We'd be thrilled if you would apply! You can do this by sending your CV/LinkedIn to jobs@thestudenthotel.com