

## F&B Supervisor

Food sets the stage, drinks create the mood. The only thing we need is a friendly member of the TSH community!

### Why do we need you?

You lead by setting a stellar example, the kind of person who rolls up your sleeves and tackles tasks with a hands-on attitude. As Floor Supervisor, you manage, motivate and inspire your staff to aim for high standards. You are also responsible for monitoring labour costs, seeking out efficiency improvement and maintaining and improving service and product quality levels. You are approachable, accessible and, let's face it, pretty charming to boot. People who work with you would describe you as warm and friendly. Guests feel comfortable enough around you to ask questions and engage in some light banter. You take responsibility for overall guest experience – and you are committed to making it memorable.

### How do you contribute to this? How does a day at The Commons look like?

- Ensuring staff is fully up-to-date on latest food and drink offerings to stimulate upselling;
- Managing servers during the shift;
- Maintaining proper stock – timely ordering of supplies and ingredients to keep level up to par;
- Responsible for opening and/or closing of shift;
- Scheduling of staff according to business, staff needs and budget;
- Administering staff work hours;
- Responsible for overall guest experience at the restaurant during the shift;
- Monitoring accurate execution of HACCP guidelines, fire safety policy and working conditions.

### Background:

- Minimum of 1-year's relevant work experience in a supervisory or senior serving role at a similar restaurant;
- HACCP certified;
- Strong knowledge of wine and food according to market standards;
- Excellent knowledge of restaurant service skills.

### What do we offer you?

- An amazing work place to come to every day where you will experience a great team environment with a fantastic vibe and lots of positive energy;
- The opportunity to work at a dynamic, young, international organisation. We are a real **game changer** in the hospitality industry!
- **TSH cares** and gives you access to facilities including a great canteen, gym opportunities and regular cool events;
- **Ready, set, grow!** You will get the chance to learn and grow in your role (with the potential for growth within and across the company) and collaborate with other talented people who challenge you every day;

### Be part of The Student Hotel!

Excited? We'd be thrilled if you would apply! You can do this by sending your CV/LinkedIn to [jobs@thestudenthotel.com](mailto:jobs@thestudenthotel.com)