



INTERNSHIP

Departement: **Operations Starbucks**

Location : **Brussel or Antwerp**

AUTOGRILL Belgium is part of the international Autogrill group, and is the number 1 in food & Beverage and retail services for travelers. Our 1.500 employees working in more than 70 restaurants, bars and hotels serve annually more than 30 million guests. You will find them everywhere, where people are traveling: next to highways, at Brussels Airport and in train and metro stations. You will recognize them through AC Restaurants and various outlets at Brussels Airport. In addition, they benefit from several well-known brands such as Starbucks Coffee, KFC, Panos, Quick and Best Western Hotels. More company info: www.autogrill.be

YOUR CHALLENGE

- P&L Management: sales, cost of goods, labor cost, opex
- F&B Management: ordering, control of deliveries, inventory, analysis of F&B results
- Quality Management: HACCP, audits
- Customer Experience: analysis of feedback of our customers and improvement
- Workforce Management: schedules, deployment
- People Management: briefings, feedback, coaching

YOUR PROFILE

- You are passionate, open and reliable. You take the lead and keep it simple. These are our values and lead in all our actions.
- We are looking for motivated and enthusiastic students who want to gain work experience.
- Good language skills are a must: you speak Dutch, French and English.
- You are currently following a Hotel Management course. You apply for an internship within the framework of a program: you can therefore prove that you are a student and that an internship is part of your curriculum and you can submit an internship contract.
- Hospitality is in your genes, you have a neat appearance, you are a real team player and communicative.
- You have no problem with flexible working hours and are involved in a changing schedule (between 7 am and 11 pm)

WE OFFER YOU

- An internship in a fast changing and dynamic environment.
- You will be surrounded by professionals who want to share their experience with you.
- We offer an internship where there is room for adjustments following your needs.
- A first work experience.
- Interested? Send us your motivation letter by mail (customerexperience@autogrill.net)

