



PENTA HOTELS

We are searching for you as our new

Central Reservations Agent (d/f/m)

for our Central Support Office in Frankfurt, Germany.

WHAT'S IN YOUR BACKPACK

- Do you have a passion to care for people?
- Have you completed studies in hospitality management, an apprenticeship in a Hotel or relevant experience in hospitality?
- Are you a true communicator with good language skills?
- Do you have a hands-on mentality with the drive to personally and professionally grow?
- Do you care for our planet as much as we do?
- Do you like Opera as much as we do?
- Are you a team player by nature?

IS THIS ALREADY A MATCH?

WHAT YOU CAN EXPECT

- You will be handling reservations for all of our pentahotels via phone and Email.
- You will be responsible for answering all questions that our guests might have.
- You will give our guests secret tips about the neighbourhood.
- You will prepare the reservations in the system and make sure all relevant info is to be found for your colleagues on property.

THE JUICY BITS

- Special discounts on stays in our hotels
- You birthday = an extra day off
- Cool after work events
- International and diverse colleagues that will always have your back
- Fitness support
- Internal development possibilities