

# Duty Manager

*Are you the Duty Manager with a passion for hospitality, an eye for detail, and who enjoys the vibrant atmospheres in nhow Amsterdam RAI, 'the culture's hub'?*

For nhow Amsterdam RAI, we are looking for a skilled, enthusiastic and positive Duty Manager who is ready to take a key role within a dynamic, growing organization. You will be responsible for creating a nhow experience in the hotel for each and every guest.

## Main tasks and responsibilities

- You are the all-rounder within the hotel;
- You are involved in day to day activities;
- You will be the center of all daily operational issues, from safety to administration;
- You have a clear overview of the activities in the hotel;
- You are the right person to encourage, motivate and elevate your team and bring them to the next level;
- You are partly responsible for the operational execution of large events;
- You guard the Quality Standards of NH Hotel Group;
- You are part of the management team of the nhow Amsterdam RAI;
- You are able to identify potential sales opportunities.

## Knowledge and skills

- At least 3 years of international experience as Duty Manager in a large hotel;
- You are a true leader;
- Hospitality runs through your veins;
- A love for different cultures;
- Enthusiastic, focused, inspiring, service-orientated, hands-on and results-driven;
- Fluent in English.

## Reasons to work at NH Hotel Group

- 400 hotels worldwide where you can make use of the employee rate for an overnight stay & on our F&B concepts
  - Travel allowance based on your commuting distance
  - Great staff events
  - Challenging exchange programs to expand your NH Borders
  - People matter; an end-of-year bonus for every employee of at least 50% of your monthly salary
  - Friends & Family rate; spoil your friends with discounted rates in our hotels all over the world
  - Keep developing yourself? Do it at our own NH University!
  - Management programs to support your way to the top
  - Colleagues in 40 countries worldwide, a great way to expand your network!
  - Are you working on a public holiday? Thank you! You will get a free day in return
  - Discount on various gyms in your city
  - Priority on all vacancies within the NH Hotel Group
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