



## Head of Service (m/f/d) - Ruby Lucy

Ruby Lucy, is located in the fashionable Southbank quarter at Lower Marsh, a historic market street with many small bars, restaurants and boutiques. The hotel, with ca. 100 rooms, is located very close to Waterloo mainline train and underground station. Westminster, Buckingham Palace and Trafalgar Square are easily reached on foot, just a few minutes away, along with Soho and Covent Garden.

### Duties and responsibilities that will excite you at Ruby, as you will be:

- leading and coaching the service team
- taking all-around care of our guests and working active in service
- responsible for assurance and monitoring of the determined service quality, hygiene and health & safety standards
- supporting the hotel manager with daily occurring administrative tasks
- acting as an ambassador of Ruby Lucy and the Ruby philosophy both internally and externally
- closely cooperating and coordinating with our corporate office in Munich as well as with the event and sales teams
- responsible for monitoring and adherence to the fixed budget
- looking after the warehouse management, stocktaking and preparation of orders

### Get in touch, if you have/are:

- professional training in Hospitality Management or similar
- several years of experience in a similar position in the individual or private hotel sector with a lifestyle character
- first management experience
- a strong hands-on mentality
- high personal commitment and intrinsic motivation
- dependability and very good organizational skills
- composure, meaning the ability to remain composed in stressful situation and to convey this to the team
- both a team leader and a team player with high social competence
- proficient written & spoken English skills, basic German skills would be a nice to have

### Ruby offers you:

- an opportunity to work in a truly exciting and expanding hotel collection and to be part of new hotel openings
- staff rates for you, your family and friends in all our Ruby Hotels
- a stylish working place in the heart of the city
- team and afterwork events in a relaxed atmosphere
- communication as equals instead of hiding behind formalities
- a come as you are policy - show your piercings and tattoos, no uniform

### **Lean Luxury philosophy in the soul with the Ruby Spirit at heart.**

**Diversity and being different** is important to us, which is why we strive for a team where the **most diverse bunch of people** can find their place. With us, you should **be yourself**. Everyone brings their own rhythm and their own melody. This is how **our unique groove** comes to life. Did we mention, that **we love music**?

As a team, we want to be **the best at what we do**. And we like to walk **off the beaten path** to do so.

We **enjoy what we do** and don't take ourselves too seriously. We prefer **talking as equals** with each other as well as with our guests, instead of hiding behind titles and formalities. We're all united in our wish and goal: to give everyone – employees, guests and clients – **the feeling of having arrived**, where the **real heart of the city** beats.

We're not looking for a perfect CV, but rather a **personality, which fits to our team**. Sounds interesting? Apply now.

**Become part of our team – Make it your own story!**

Do you have any questions? Feel free to reach out to our HR team under +49 89 12 50 952 20 or apply directly online.

[www.lean-luxury.com](http://www.lean-luxury.com)

Contact person: Julia Kierdorf

Apply now

**Ruby Hospitality UK Limited**  
**James's Square**  
**London, SW1Y 4LB, United Kingdom**

+49 89 12 50 952 20

[jobs@ruby-hotels.com](mailto:jobs@ruby-hotels.com)

[www.ruby-hotels.com](http://www.ruby-hotels.com)

