

Duty

Hilton believes in offering meaningful development opportunities to our team members. We love people who want to get the best out of themselves, while delivering extraordinary guest experiences. That is why we make sure that you will receive the support you need!

Great Place to Work® awarded Hilton Netherlands as one of the 100 Best Workplaces in 2016, 2017, 2018 and 2019. Will you join us in reaching the number one spot next year?

What to expect?

Out of the box thinking, that is what it is all about in this internship. Impressing our guests, your colleagues, challenge yourself with breakthrough thinking, exploring non-logical, and uncommon ways and solutions to a great variety of situations. You are at the heart of the operations where you support all departments in your shift wherever is necessary. A typical workday starts at the Front Office where you gather information to create a helicopter overview of the business that is going on in the hotel that day. Additionally, you will be everywhere in the hotel answering questions and helping out, especially during peak hours. The Duty Manager reports directly to the Front Office Manager/Front Desk team (which can exist of almost 30 team members).

What else will you be doing?

In the evening, when all managers have left the building, you and the supervisors are responsible for running a smooth operation. Completing full property checks to ensure safety comes with the job. You are also the one that welcomes our VIP's at arrival and who engages with our in-house guests. Needless to say is that you take care of any special needs that our guests might have. Your schedule will depend on the hotel occupancy and the events and meetings that take place in the hotel. This means you will work in different shifts, including weekends. Since you like to take initiative, you will develop your operational knowledge tremendously. Outside of rush hours, there is a significant amount of time to spend getting to know the different departments and working on several projects. The topics of these projects depends on what you find interesting and what could be beneficial for the hotel.

Who are you?

You are a responsible and reliable person that can represent the hotel and company in absence of the Front Desk Manager. You understand the importance of communication and you are good at it, in Dutch and in English. You love a hectic work environment and can easily adapt to any situation.

When your passion and talent lies within creating heartfelt experiences for our guests and you believe in getting the best out of yourself, you might find this internship a great next step in your career. With almost a hundred years of experience, you can be sure we have all the tools available to enrich your

backpack with professional and personal experiences that can contribute to your ambitions.

Does this sound good to you? Click [here](#) to check out our website and find out which other opportunities we have to offer. Lastly, all our internships have a duration of six months.