



Operations/ Store Management Trainee

Autogrill: Feeling good on the move!

Autogrill, the number 1 franchisee for Starbucks in Belgium, is located in **railway stations** and **city centers** and is the number 1 in the world in **food & beverage** and **retail services for travelers**. We exploit several **well-known, innovative brands** like Starbucks and KFC.



Interested in getting to know us? Visit www.autogrill.be !

YOUR CHALLENGE: Kick off your career as Operations/Store Management Trainee Starbucks or KFC

- You 'll be working in one of our stores alongside one of our store managers and will be involved in the daily challenges and every process from people to P&L management
- You'll start your mission with workforce management: making schedules and solving deployments issues.
- You'll learn everything about P&L Management: sales, cost of goods, labor costs, opex ...
- Working closely with our store manager, we will teach you the secrets of people management: by giving briefings, feedback and coaching people!
- You'll learn everything about the back office procedures: F&B management (ordering, control of deliveries, inventory, analysis of F&B results) and Quality management (HACCP and audits)
- Finally you'll always be focusing on Customer Experience: you analyze the feedback of our customers and try implement improvements

YOUR PROFILE

- You're passionate, open and reliable. You take the lead and keep it simple. These are our values and lead all our actions
- Good language skills are required: you're able to communicate in English, Dutch and/or French
- Hospitality is in your genes, you have a neat appearance, are a real team player and communicative
- You have no problem with flexible working hours and are involved in a changing schedule (between 6 am and 11 pm)
- You're currently following a hotel management course. You apply for an internship within the framework of a program: you can therefore prove that you're a student and that an internship is part of your curriculum and you can submit an internship contract

WE OFFER YOU

- An internship in a fast changing, dynamic and multicultural environment
- You'll be surrounded by professionals who want to share their experience with you
- We offer an internship where there is room for adjustments following your needs
- *A first work experience: a kick start of your career and maybe your first contract*
- **Interested? Send us your motivation letter via www.jobs.autogrill.be**