

**T W E N T Y   S E V E N**  
AMSTERDAM

## **Butler Fulltime**

**Are you good at exceeding expectations, do you have a highly warm and welcoming appearance, and do you want to provide the best service that hospitality has to offer? Then this is the opportunity to put your skills to good use!**

Hotel TwentySeven is an exceptional and sensational suite boutique hotel, located in the city centre of Amsterdam with a beautiful view of Dam Square and the Rokin. Hotel TwentySeven, Michelin-starred Restaurant Bougainville and Bar TwentySeven is a destination where anything is possible for our guests. It leaves the guest amazed with unique hospitality that consists of fully personalized services, to meet the needs and desires of our guests. Besides our guests, our employees are very important. New colleagues receive a warm welcome and together we provide a workplace where every employee feels safe and at home.

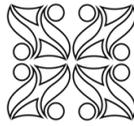
As a Butler you will be part of the excellent team of Hotel TwentySeven which is fully focused on personalized services and to go above all the needs and desires of our guests. You will be responsible for the guests staying in one of Hotel TwentySeven's 16 suites. The fact that you will be the main point of contact at Hotel TwentySeven and play a crucial role in providing as much as possible to our guests, makes this position distinctive.

### **In short this is what you will do:**

- Give a warm welcome to our guests and escort them to their assigned suite;
- Coordinate with all departments involved, to meet the needs and desires of our guests;
- Maintaining regular contact with guests and taking care of their daily schedule if required;
- Serving the guests with beverages and meals from the room service menu in a calm, discrete and courteous manner;
- Creating a guest profile, noting all desires;
- Arranging and providing hotel services;
- Managing many tasks while retaining perspective;
- Analysing and handling client feedback well.

### **You recognize yourself in this:**

- Hospitality experience is a requirement, preferably experience within 5 star service;
- Excellent command of the Dutch and English language;
- Thinking in a guest and service oriented way;
- Independent and responsible attitude;
- Service minded attitude;
- Solution oriented;
- Team player, not only do you work closely together within the Butler team, you are also the pivot between all departments involved;



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- Available on different days: in the morning, day, night and weekends.

**What we offer:**

- Salary between € 1.950,- and € 2.400,- (gross based on 38 hours, depending on knowledge and experience)
- 8% vacation money and pension
- Travel allowance outside Amsterdam
- Lunch and dinner will be provided for you
- 25 vacation days based on a fulltime contract (38 hours)
- Birthdays are not forgotten
- Learning from the best!

Would you also like to work at an **inspiring location**, have the freedom to **pursue your dream** and work in a **young and energetic team**? Our 80+ **enthusiastic colleagues** are ready to give you a **warm welcome!**

Are you the **extra star** in the team of Hotel TwentySeven who makes our guests **shine with happiness**? Send your motivation letter and resume to [career@hoteltwentyseven.com](mailto:career@hoteltwentyseven.com). You can address your reaction to Jennifer Pielage (Assistant General Manager). **We hope to see you soon!**