

## **Food & Beverage Management Trainee**

### *Content of placement*

*As a Food and Beverage Management Trainee you will work closely with the Maître d'hôtel and Meeting and Events Operational Supervisor.*

*You will support this department when and wherever necessary. Your job is to make sure that all operational processes within this department run as smoothly as possible to ensure a perfect stay for the guest.*

### *Main tasks*

*You will assist the Department Heads in their tasks and duties on both operational as well as management level. You will assist the operations of all our F&B outlets; City Cafe, Room Service, Lobby Bar, Breakfast, Eastwood Restaurant, Executive Lounge and Eastwood Coffee.*

*You will assist in the administration, training and promotion of excellent customer service.*

*You will assist the teams with the correct provision –and potentially preparation- of food and beverages. As you will be working with Guests on a daily basis, you will be expected to contribute to the provision of excellent Guest service.*

### *Managerial responsibilities*

*You will effectively supervise the service focusing on speed and consistency of service, working in the various Food & Beverage Outlets. You make sure that every need is met and the guests feel satisfied.*

*You will be responsible for dealing with guest complaints, schedules, special projects as given to you by the Food & Beverage Manager and managing departments in the absence of a manager or supervisor.*

### *Skills & Qualifications*

- *You do not need to have experience in the hospitality business, but an affinity with hospitality is a must*
- *Possesses strong organizational skills*
- *Strong influencing, inter-personal and communication skills*
- *Able to deal with stress and work well under pressure*
- *Confident*
- *Have a flexible and pro-active attitude*
- *Fluent in Dutch and English*
- *An eye for detail and passionate about delivering excellent Guest service*

### *Rewards*

*This is an outstanding opportunity to join DoubleTree by Hilton Amsterdam Centraal Station.*

*Set in the heart of the historic city centre, adjacent to Amsterdam Centraal Station, the modern DoubleTree by Hilton Hotel Amsterdam offers stunning city views and extraordinary service.*

- *€ 725 placement allowance per month*
- *Staff rate at Hilton Worldwide Hotels*
- *Friends & Family discount at Hilton Worldwide Hotels*
- *50% F&B in our hotel, at Sheraton Airport Hotel and a large part of the Dutch Hilton Hotels*
- *50% F&B discount in multiple well-known 4 & 5 star hotels within Amsterdam*
- *Free meals on Duty*
- *Free use of the Hotel Gym*
- *G-Star Raw Outlet membership*
- *NEMO – Free entrance for 4 persons*