



HOSPITALITY
MANAGEMENT

Mercure Antwerp City South is in search of a Welcomer at the Front-Office

Who are we?

The Mercure Antwerp City South, a stylish 4* hotel, is located in the heart of the business district and a stone's throw from Antwerp's historic city centre. A diverse crowd of both business and leisure guests pass the reception desk here every week. Due to the occupancy in the various meeting rooms and the new restaurant, located in the lobby, there is always an energetic atmosphere around the reception desk.

The hotel is part of FLI Hospitality Management, an independent hotel management group that currently operates eight hotels in Belgium and is developing rapidly. Through the group's diverse portfolio, employees will get a view of different hotel brands, cities and leadership.

Who are we looking for?

The Mercure Antwerp City South is looking for a Welcomer at the Front-Office desk. The expectations of a receptionist are clear: welcoming guests, checking in and out according to the correct procedure and administration, showing guests around the hotel and the city of Antwerp, offering assistance where needed and so much more... and this in Dutch, English and French.

But how do you know if you are the colleague we are looking for?

Because your smile ensures that both the first and last impression guests have of the hotel is a positive one.

Because you accurately follow the predefined procedures, your colleagues on the next shift can blindly take over.

Because you are the one who puts all the pieces of the puzzle together so that all departments run optimally and guests feel truly welcome.

Because as a service-minded person with a hands-on mentality, you want to give your best to our guests and colleagues every day.

What does Mercure Antwerp City South have to offer you?

A varied weekly schedule where no day seems the same, taking life-work balance into account. Working different shifts (from 7 am to 3 pm, from 3 pm to 11 pm and from 11 pm to 7 am) gives you a challenge and keeps you on your toes. Even on weekends and bank holidays you will provide hotel guests with that real welcome feeling.

As a Welcomer, you will receive a full-time contract for an indefinite period of time with a salary according to a scale, supplemented by hospitalisation and group insurance. As well as many benefits from FLI and ACCOR worldwide.

Are you the colleague we are looking for?

Are you applying for this vacancy or would you like more information? Please contact Nadja Anné, Cluster HR Officer Antwerp, hrantwerp@fligroup.eu (reference: Welcomer).